

Our Privacy Commitment to You

We are committed to protecting your privacy and ensuring the confidentiality of your personal health information. The types of personal health information we collect may include your name, date of birth, health history, OHIP number and records of the care provided to you.

We collect, use and disclose personal health information for the following purposes:

- to provide psychotherapy to our clients
- to conduct quality improvement and risk management activities
- to obtain payment for services provided (from you, OHIP, WSIB, your private insurer or others)
- to comply with our regulatory obligations (CRPO, CPO, OCSWSSW)
- to teach students and to provide continuing education to our staff
- to advise clients about opportunities, workshops, or organizational changes (but we will always obtain express consent to do so)
- for other purposes permitted by law

We will collect, use and disclose only as much personal health information as is needed to achieve these purposes. You can withhold or withdraw your consent to the collection, use or disclosure of your personal health information by contacting us.

Access to Health Records:

You have the right to seek access to your health records that we keep and to ask us to correct a record if you believe it is inaccurate or incomplete. Please contact us for more information.

Questions or Concerns?

If you have questions or want to make a complaint about our privacy practices, please contact:

Marlee Rubel, Clinical Director and Founder
647-948-9089

You also have the right to complain to the Information and Privacy Commissioner of Ontario at the address below if you have concerns about our privacy practices or how your personal health information has been handled:

Information and Privacy Commissioner/Ontario
2 Bloor Street East, Suite 1400
Toronto, Ontario
M4W 1A8
Telephone:
Toronto Area (416/local 905): (416) 326-3333
Long Distance: 1 (800) 387-0073
(within Ontario) TDD/TTY: (416) 325-7539
FAX: (416) 325-9195